

# ASSIST Transfer Channel

*The Official Newsletter of ASSIST*



6th Edition - February 2007

## Letter from the Director

Welcome to the sixth edition of the ASSIST Transfer Channel, a semi-annual newsletter for counselors, advisors, faculty, evaluators, articulation officers, and everyone else who is interested in the latest information about ASSIST.

We're e-mailing this edition via the ASSIST-Channel-L@uci.edu e-mail listserv and we would appreciate your forwarding it on to any others at your campus who you think might be interested. If you would like to have future editions of the ASSIST Transfer Channel automatically delivered via e-mail, please check out the Subscribe section of this edition for instructions. We've also posted a copy on the ASSIST Information Center at <http://info.assist.org/transferchannel.htm> where you'll also find previous editions. If you haven't read past editions, you may find additional information that would be useful to you and your students.

As in past editions, this edition includes a special section for students titled "Reading an ASSIST Articulation Agreement" that explains all the fine points and important details students and their advisors should pay attention to when looking at information in ASSIST. Feel free to print copies of this article and hand them out in transfer centers and other key places on campus. You can also find previous student-oriented articles to print out for your students on the newsletter archives Web page, referenced above.

You may remember in the newsletter last October that I was predicting November 2006 would be a busy month on the ASSIST Web site. True to form, almost 150,000 people used ASSIST that month to request 996,412 articulation reports – so close to a million reports in a month we could almost taste it! For the full 2006 calendar year, over 995,000 people used ASSIST to request over 8.9 million articulation reports. Today I'm predicting that during 2007 we are going to have over one million people use ASSIST to request over 10 million articulation reports! Check back with the newsletter next February to see if I'm right.

As we analyze usage patterns with ASSIST for the past few years, we're seeing that each month there's an increase of 15% to 25% in the number of people and number of reports requested from the same month in the prior year. The two inset charts show the total increase in people using ASSIST and numbers of reports requested each year since 1999. Sure it's impressive, but we have a lot of work to do to ensure the availability of ASSIST if this growth continues.

All of us here at the ASSIST Coordination Site are keenly aware of how important it is for you and your students to have ASSIST available at your fingertips anytime throughout the year. As

we experienced on February 5th, 6th, and 7th last week, when the ASSIST Web site doesn't respond in a timely manner (or when it's wholly unavailable) thousands of people across the state are immediately affected. We apologize for the problems last week and I want you to know that the Coordination Site staff are committed to working day and night to solve these problems when they arise. We also do a whole lot of behind-the-scenes work on a daily basis to monitor ASSIST services and keep ASSIST performing at the level you need. Our goal is to ensure that ASSIST is always available and to worry about all the little details so that you don't have to.

Thanks for continuing to promote ASSIST with students and your colleagues and please feel free to contact us at (949) 824-4385 if you have suggestions, comments, or questions. You can tune into the next edition of the ASSIST Transfer Channel in fall 2007 - until then. . .

*Eric*

Eric Taggart  
Director  
ASSIST Coordination Site