



# User Feedback from Web ASSIST

2004 ASSIST Conference

San José, CA

December 6, 2004



# Feedback Forms

- Two feedback links
  - General Comments
    - Feedback FAQ
  - Courses Didn't Transfer
    - Requested by legislature



# Kinds of Feedback


- Forwarded to Campuses
- Usability Questions or Issues
  - Interface
  - Reports
- Data
- Policies
- Clueless, yet Weird
- “...exactly...”
- Nice

# Replies


- Who
- How
  - Always includes “see a counselor”



Forwarded



I want to know if it is possible to transfer to UCLA with Women's studies major even though assist does not provide that major in the agreement between UCLA and glendale community college. Does this major only refer to the IGETC requirements and no preparatory courses or does it not offer that major at all?




I want to transfer to San Diego State University as a pre major in business accounting. Finite math is one of the courses that I need to take in order to transfer. It is not being offered anywhere in the area where I'm living. Would I be able to transfer without it?

I received a B- in a course from Syracuse University when I came in as a freshmen, which was not transferred in toward my accepted credits. If courses are accepted with a B- why didn't I get credit for this one??






# Usability



Your apparently "new and improved" version of Assist is confusing and is providing me no counseling info this morning about majors articulations with schools. Every attempt to access the system is going circular on me today. I need assistance.



I need a copy of the LACCD  
IGETC. Why can't I find it  
on your website? I've found  
it before, but today it's  
not there. I don't need  
major requirements, or  
answers. Just the damn  
IGETC. Any idea where it is?

I looked for transferrable courses in your Assist agreements from both West Valley College and DeAnza College TO UC Santa Cruz. I was prompted "The 04-05 agreement is not available. The 03-04 agreement will be shown instead."

In fact, the current Assist agreement IS available at least for DeAnza on your own site but it doesn't come up from your own menus!

Here's the link as redirected from the DeAnza site:

[http://www.assist.org/webassist/report.do?agreement=tca&reportPath=REPORT\\_2&reportScript=Rep2.pl&event=28&ia=DAC&ay=04-05&arc=N&dora=](http://www.assist.org/webassist/report.do?agreement=tca&reportPath=REPORT_2&reportScript=Rep2.pl&event=28&ia=DAC&ay=04-05&arc=N&dora=)

you should check your links maybe?

# Data


- Transferable or Articulated
  - Transfers
  - Transfers over
  - Transfers as
- Pathways Application
  - UC Transferable courses not in ASSIST data
  - PE Activity
  - Variable Topics/Special Topics
- Complexity of Articulation

# Transferable/Articulated

Hello, I took a course at Los Angeles Pierce College entitled Programming Logic; Cos 507.

It is UC and CSU transferable, however it does not seem to exist when I see what classes transfer over to Cal Poly, San Luis Obispo.

Does that mean it won't transfer over?



the transfer requirement for Anthropology is a 103 Anthro class, my college does not provide an Anthro 103 introduction to Prehistory, but it does provide an Anthro 141 Introduction to Archaeology. Will Anthro 141 Transfer?

# Pathways Problem

I have taken [HP 9] at foothill college, which is a UC transferable course, yet, the uc pathways website doesnt show that the course is UC transferable.




# Pathways Problem

All my PE courses in my application is not being accepted for credit on my UC application and I'm entering it exactly as I see it on assist and on my transcript.



# More Data...

- Private Institutions
- Out-of-state institutions
- University-to-university transfer
- Articulation



University of Southern  
California (USC) is not  
included in the articulation  
agreement, I want to transfer  
for the fall of 05 and I need  
to know what classes to  
register in for Spring that  
will transfer and what classes  
I have already completed that  
will transfer. Please contact  
me and let me know, Thank you.  
Brandi.

I'm trying to get financial aid to go back to school and get an AA degree in business tech and I took some classes in 1985-1987 some computers and basic math and drafting classes I need those credits in order to reinstate back into school and now seems how I haven't received any of my transcripts to the Credential Evaluator - Registration desk here at Lower Columbia College PO Box 3010 Longview WA 98632-0310 I can't start the fall season can I have some cooperation please so I can start my classes before next year in the winter classes. I'm unemployed and don't appreciate being set back even more due to someone else's negligence. Please inform me when/if you can expedite my official copy of my transcript to Lower Columbia College

SS#: xxx-xx-xxxx

DOB: 03/25/1967

1985-1987

10/06/2004


(xxx) xxx-xxxx

Full Name and Address



# Policies

- Usually basic admissions questions
  - GPA
  - Open periods
  - Sometimes very specific



What is the average GPA that students usually transfer with to a CSU? In other words, what is my GPA suppose to be to consider good standing?

Im am currently a student at Las Positas College and would like to transfer to UC Berkeley. The lower division courses that are required for UCB Molecular and Cell Biology are under re-review for the physics requirement and I would like to know what and when will change or who I can talk to on this matter. I also wanted to know how I should complete the physics requirement for the Molecular and Cell Biology major if the re-review will not change. At UCB you must complete intro physics 8A and 8B but their are no equivalent courses at Las Positas. Moreover, you have a second option of 7A and 7B instead of 8A and 8B at UCB and they can be taken at LPC as General Physics 8A, 8B, 8C. The problem with this is that it will take me 3 semesters of physics and the most I can have time for is 2 semesters. Is their anyway I can take option one of physics 8A and 8B (not the one at LPC) concurrently at UCB? I have spoken to a few consulors that all say different things on this matter and I dont have the time to make an appointment at UCB. I would like to know what options I do have besides completing the full 3 semesters at LPC. Thank you.

I am planning to take Physics at Santa Monica College. The course is called Physics 6 in my school, general physics one. It does not appear as physics one on your list. However, Physics two appears as Physics 7.

In my school there are two different physics sequences to chose from. Physics 6 and 7 as a sequence and Physics 8-9 as a sequence. They are never mixed.

WHy is 7 on there, but not 6. It's one sequence.

[http://www.assist.org/webassist/report.do?agreement=aa&reportPath=REPORT\\_2&reportScript=Rep2.pl&event=19&di=1&sia=SMCC&ria=UCSFP&ia=SMCC&oia=UCSFP&aay=01-05&ay=04-05&dora=PHARM](http://www.assist.org/webassist/report.do?agreement=aa&reportPath=REPORT_2&reportScript=Rep2.pl&event=19&di=1&sia=SMCC&ria=UCSFP&ia=SMCC&oia=UCSFP&aay=01-05&ay=04-05&dora=PHARM)

<http://www.smc.edu/schedules/2005/spring/default.htm>

This list also says it's ok to take physics 6.

[http://www.smc.edu/transfer/articulation/sheets/pre\\_pharmacy.pdf](http://www.smc.edu/transfer/articulation/sheets/pre_pharmacy.pdf)

Please let me know if Phsyics 6 is ok to take for me.


Thanks

(no reply address was included)







Clueless, yet Weird



YOU GUYS FORGOT TO MAKE A  
LIST OR DATABASE TO  
COMPARE WITH STUDENT FROM  
OUT OF STATE. I NEED TO  
KNOW WHAT CLASSES CAN BE  
TRANSFERRED.



I want an award and I  
need to get in contact  
with the dean of students  
at the university.




Our staff has detected the name of our company being used by your business. Our company's name ASSIST-CARD is a WORLD WIDE REGISTERED TRADE MARK, in view of this we request that your business refrain from using words which make allusion to our TRADE MARK.


Kindly notify us via US mail of the actions taken to correct this matter.




“...exactly...”



What classes exactly will I  
have to take at Santa  
Barbara CC to transfer to  
UCSB? Thank you for your  
time.




I want to know exactly what transfer requirements are needed to enter CSLB as a junior into the History department.



I want to know if I'm attending CSUSB in the Fall and after this year I want to transfer to your school how would I go about doing that and exactly what classes must I have completed to do so.






what is exactly civil  
engineering about and  
how much is the annual  
pay? How long does it  
take to finish up a  
bachelors, and a masters?



Nice



I love this site so much. I am in the process of applying to several universities in California, and if it weren't for Assist, I would have been much more confused than I already am. This is an awesome site that has, time and again, answered questions no one else could. So, whoever's responsible for this work of genius, keep it up!