

ASSIST User Satisfaction Survey

Spring 2006

Community College ASSIST Campus Managers

As part of our ongoing effort to provide the most helpful transfer planning tool possible, we would like your input regarding ASSIST software and services. Please help us by completing the following survey.

Thank you for taking the time to help us improve ASSIST.

Overall, how satisfied are you with the complete suite of ASSIST products (including the public web site and the secured data maintenance systems)?

Dissatisfied					Satisfied
<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	

Comments:

How satisfied are you with ASSIST Coordination Site services?

Dissatisfied					Satisfied
<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	

Comments:

How responsive is the staff at the ASSIST Coordination Site to your questions or issues (including requests for changes/additions to data)?

Not Responsive	Very Responsive
<input type="radio"/> 1 <input type="radio"/> 2 <input type="radio"/> 3 <input type="radio"/> 4 <input type="radio"/> 5	

How often are you in contact with staff at the ASSIST Coordination Site?

- Daily
 Weekly
 Monthly
 At conferences only
 Other/Comment :
-

In which ASSIST-related activities have you participated? (select all that apply)

- ASSIST Conferences
 In-person training sessions
 Telephone training sessions
 Teleconferences
 ASSIST presentations at CIAC
 ASSIST presentations at UC/CSU counselor conferences

Do you forward information about ASSIST to others on your campus? (select all that apply)

- Faculty
 Transfer Center
 Evaluators
 Counselors/Advisors
 Other (please specify)
-

ASSIST Information Center

Why do you access the ASSIST Information Center? (select all that apply)

- Access ASSIST services (Curriculum Update System, OSCAR, Maintenance Reports, Course Additions/Changes form)
 Use online training
 Check the calendar of activities
 View ASSIST Board of Directors activities
 Access Database Summaries
 View ASSIST publications/policies information
 View web site activity reports
 Other (please specify):

Is there any additional information you would like to see on the ASSIST Information Center? (please

describe)

Public ASSIST Web Site

If you have not already done so, please provide us with feedback regarding ASSIST services by filling out our survey. A link to the survey is included in the main page of the ASSIST web site.

ASSIST Curriculum Update System

How easy is it to use the ASSIST Curriculum Update System to communicate your curriculum changes each term?

Didn't Use	Difficult			Very Easy
<input type="radio"/> 0	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4 <input type="radio"/> 5

Have you used:

- Online help
- In-person training from the Coordination Site
- Online tutorial
- Curriculum Additions and Changes web form
- ASSIST Maintenance Reports web site for curriculum data

Was the information on the help pages useful?

Didn't Use	Not Useful			Very Useful
<input type="radio"/> 0	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4 <input type="radio"/> 5

How well do the deadlines for curricular changes mesh with the curriculum process on your campus?

(April/fall, September/winter, October/spring, February/summer)

Not Well			Very Well
<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4 <input type="radio"/> 5

Do you believe that ASSIST accurately reflects your course data and the history of its changes?

Yes No If No, please specify:

Any comments about the ASSIST Curriculum Update System and related services?

OSCAR (Online Services for Curriculum and Articulation Review)

How easy is it to use OSCAR to submit your course outline information for UC TCA/IGETC/CSU GE-Breadth/CSU American Ideals review?

Not Easy					Very Easy
<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	

Have you used:

- More Info buttons on the OSCAR web pages
- In-person or telephone training from the Coordination Site
- Online tutorial

Any comments about the OSCAR system and related services?

Thank you for participating in our annual satisfaction survey. Please click "Submit" to send us your answers

Submit

Clear Form